

# Service and repair



TTS PORT AND MATERIAL HANDLING DIVISION



# Port and Material Handling Service and repair

**T**he TTS group is an international technology-based company, supplying cargo access and drilling equipment to the marine and offshore industries. Working closely with customers to devise intelligent and innovative solutions, TTS offers

the expertise to improve productivity, quality and system capacity, so increasing profitability and competitiveness.

The close, flexible working relationships within the group enable the deployment of complete project teams across a range of fields. The parent company of the TTS Group, TTS Marine ASA, was established in 1966 with company headquarters based in Bergen, Norway. TTS Marine ASA has been listed on the Oslo Stock Exchange since 1995.

The group's activities are organised into five business divisions: Marine Cranes, Dry Cargo Handling, Port and Material Handling, Deck Machinery, and Offshore Drilling. These divisions are responsible for the design and supply of a wide range of equipment including container terminal technology, cargo handling systems, cargo cranes, hose handling cranes, special loading handling, anchor and mooring winches, cargo access, and drilling equipment. About 1450 people are employed throughout the group.

## **TTS Port and Material Handling Division**

Headquartered in Gothenburg, Sweden, the division comprises three companies: TTS Port Equipment AB in Gothenburg, TTS Handling Systems AS in Drøbak, Norway, and TTS Liftec Oy in Tampere, Finland. The Port and Material Handling Division designs a wide range of equipment such as linkspans, passenger gangways, straddle carriers, trailer trestles and ship handling systems.

**Spare Parts** – The wide range of equipment designed and manufactured by TTS requires the ready availability of original spare parts. A stock of these parts is always available to meet the specific requirements of the customer and can be ordered direct through any local office or TTS sales agent.

**Service** – Customers are free to request any of the qualified service engineers from any TTS service station who will then be dedicated to the customer for the duration of the service.

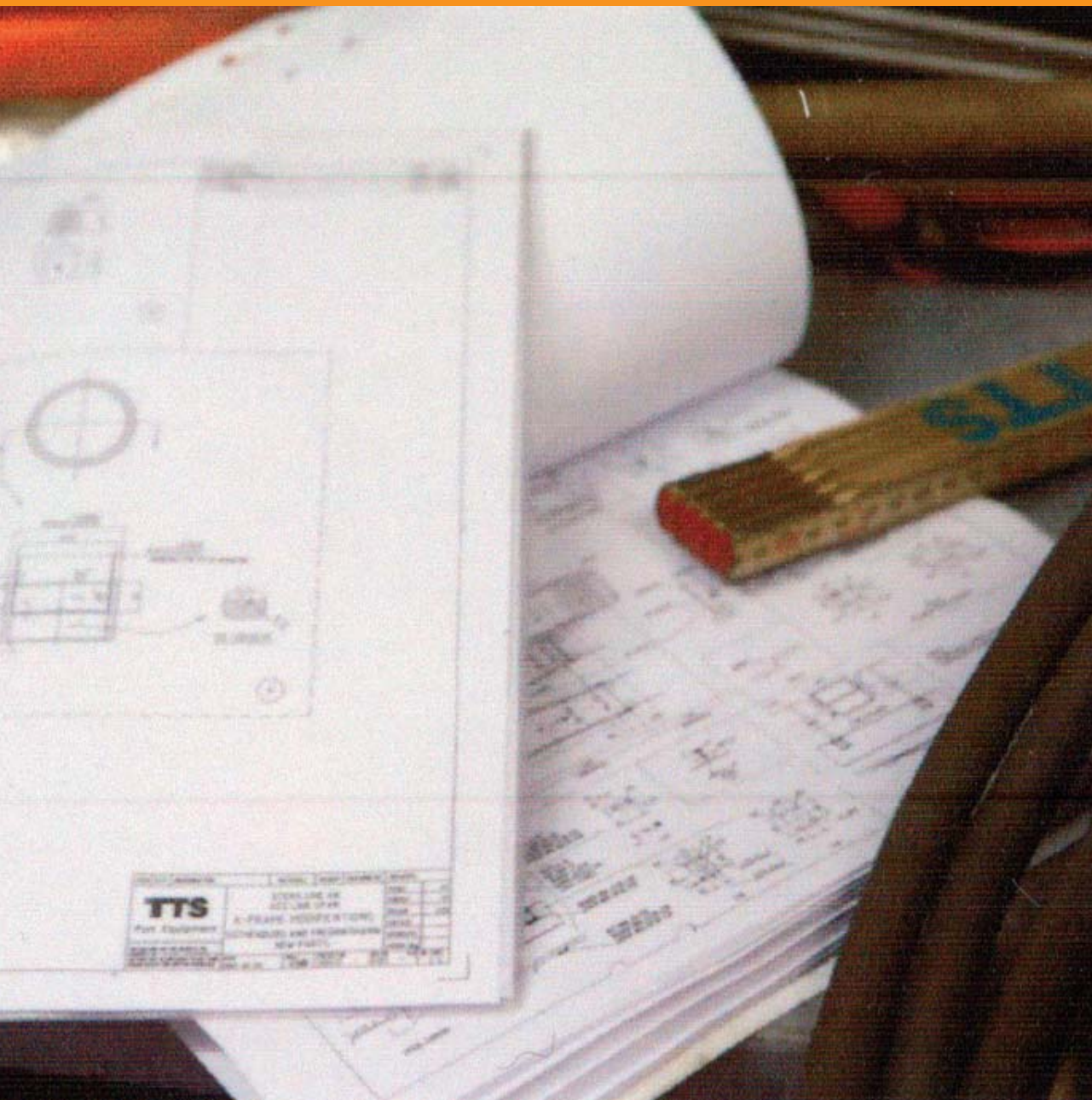
**Conversions** – The expanding market for transportation at sea is driving a number of changes: the creation of new lines for ferry and container services, the building of larger and more efficient ships, and the relocation of existing tonnage to new routes. The management of logistics in ports and shipyards therefore becomes ever more important in order to ensure a streamlined flow of goods and vehicles.

These changes require the upgrading of handling systems and, always listening to customers' specific requirements for change, TTS designs, manufactures and installs this new equipment to the highest standards.

**Inspections/Surveys** – Large investments in port and material handling equipment require high-performance service and maintenance protocols to ensure the equipment's longevity. TTS therefore offers comprehensive aftersales service packages, with the inclusion of regular inspections and surveys.

**Maintenance agreements** – Through simply listening to the customer, TTS will strive to create a maintenance agreement which it believes is correct for the customer's needs. An agreement may include a specified task list to include the extent of the programme, service level, guaranteed function, and level of stocked spare parts.

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